



Survey Says . . .

Southport wants to thank the 193 participants who completed our 2019 Customer Survey! We loved hearing from you. The participants had many great suggestions and helpful comments that we have taken into account. Some of these include working hard to provide quick and effective responses on maintenance requests, ensuring RecPlex fitness equipment is working and repaired promptly, and overall ensuring Southport's customers are kept up-to-date on everything happening in Southport.

The survey showed that overall in a combined score from the 193 respondents, Southport received a score of 87% customer satisfaction. Our survey also showed that 44% of the participants did not know that Southport has a newsletter and 95% did not know that Southport was releasing an app.

We are working on creating more awareness of what Southport offers such as where to eat in Southport and where certain buildings are in the community.

The new Southport app includes information suggested in the survey such as upcoming events, RecPlex and other facility calendars, garbage and recycling schedules and community maps.

At the end of the survey, we asked participants what Southport is to them. Here are some of your responses.

"Southport is a beautiful, clean, family-friendly place where they will feel safe and happy."

"Small community with extra perks!
Only bowling alley in the area."

"Quiet. Perfect location away from Portage.
Safe but still convenient."

"Welcoming. Fun place to visit!"

"Well-run community, great accommodations,
business opportunities and facilities."

"A small community that is making upgrades and it really adds to the surrounding area."

"An army base being re-imagined as a community to serve the surrounding area."

"Centre of Excellence for RCAF and pilot training"

"Always clean and well-maintained. Southport strives to stay up-to-date with the times."

"Very quiet, friendly community, boasting amazing rec facilities, host of the Manitoba Air Show.
Lovely place to be."



Manitoba Precision Agriculture Workshop - Save the Date!

Calling on all farmers, agronomists, and agriculture industry lovers! Join us on March 5th at Southport for the third annual Manitoba Precision Agriculture workshop. Learn about the latest and greatest innovations and technology in the agriculture sector. Hear from speakers such as Matthew Johnson from M3 Aerial Productions, Derek Yakielashek from NAV Canada, Mark Aruja from Unmanned Systems Canada, and the Minister of Agriculture, Honourable Ralph Eichler.

Students and farmers receive a special price of \$50, and the early-bird rate of \$85.00 is still available until February 15th. After this date, the regular registration of \$100.00 goes into effect.

Sign up now and save!

Register at: southport.ca/register.asp



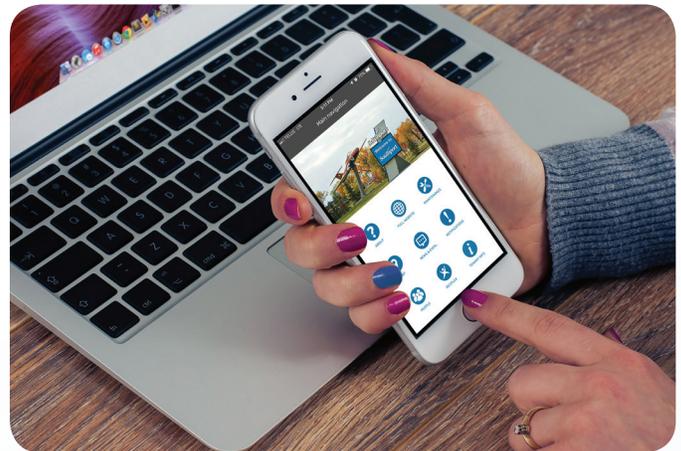
Southport App Landed in the App Store and Google Play

Southport announced the release of its new app in December! The app features news and events, maps and descriptions of what is available on-site, a link to the full website and a section for the RecPlex. Tenants of Southport can input maintenance requests and can find a full section dedicated to tenant information such as garbage and recycling schedules.

Have you downloaded the app yet? It is now available for download in the App Store and on Google Play.

Search for **Southport Aerospace**

- Know what's happening in Southport with notifications, news and events at your fingertips
- Have easy-access to the Central Plains RecPlex schedule and full website
- Use the map to get familiar with Southport



Southport Cheered on the Portage Terriers

On Wednesday, January 30, Southport joined Portage la Prairie to cheer on the dogs against the Neepawa Natives. Neepawa started the action off by scoring the first goal, but the Terriers came back quickly, landing them a 6 : 3 win to close the night off. Southport had a table upstairs and gave away pamphlets and other fun items including frisbees. During the first intermission, four contestants from the audience joined Southport on-ice for a game of musical bowling pins.

Congratulations to Megan Elias the winner of the 1-month membership to the RecPlex and also to the four lucky winners of the terrier game tickets from our social media contests! Terriers Rock!

Tenant Feature: Southern Health

Southern Health's head office is located in Southport. It is one of the five regional health authorities. Over 6000 Southern Health employees provide a wide range of health care opportunities and quality health care for the southern Manitoba region, spanning over 27,025 square kilometers and serving over 204,274 residents. Approximately 80 of their employees are located at the head office in the Southport Building in Southport. They are a proud partner with the many communities in our region in delivering quality healthcare.



Portage Chamber Quarterly Luncheon

Southport attended the Portage Chamber of Commerce quarterly luncheon with special guest Minister of Finance, Scott Fielding. After a delicious lunch, Fielding discussed the state of the Province and the future of Manitoba's economy in an engaging presentation, followed by a Q & A session.



Meet & Greet With RPAS

Leaders in the Manitoba Remotely Piloted Aerial Systems (RPAS) gathered to discuss the industry and what the future holds. Transport Canada recently announced new regulations that were discussed. The approximately 30 people listened to presentations from M3 Aerial Productions, Micropilot and Aurora Aerial. Southport representative, Deanna Talbot, spoke about the upcoming Manitoba Precision Agriculture Workshop on March 5 and Southport's involvement with Unmanned Systems Canada UAS Student Competition. The group will continue to meet to discuss industry trends and Manitoba's position with the RPAS.

Centenaire South A Perfect Place to Call Home

Picture yourself relaxing on your couch with a breathtaking view of open fields while sipping on a cup of coffee or tea, or perhaps you're outside enjoying the weather on your deck. Starting in fall 2019, this can be your reality.

Centenaire South offers upscale living with the best of new home construction and quality finishings in a safe, peaceful country setting, just minutes from Portage la Prairie. These units are popular and fill quickly. Contact us today to reserve your spot on the list!

Why choose Centenaire South for your home?

- 1 Residents and employees of Centenaire South, and Southport receive a 10% discount for memberships at the Central Plains RecPlex.
- 2 Centenaire South units feature attached double-car garages and a concrete dividing wall between living areas for privacy.
- 5 Each unit features an open-concept layout, allowing you to entertain and converse with guests in the same spacious area.
- 6 Centenaire South units are pet friendly, with a maximum of two pets, so no need to worry about your furry friends.



- 3 Every Centenaire south unit comes with a finished deck to BBQ, soak up the sun, or watch the prairie sunset on.
- 4 Each unit features quartz counter tops, stainless steel appliances, upscale finishings and luxury vinyl flooring throughout.
- 7 New units are built every year in the Spring and in the Fall, allowing you to relax in your new home in the summer, or to settle in before the snow falls.
- 8 Each unit has 2 bedrooms, 2 bathrooms and a den, including a master suite with double closets and attached en-suite with double vanity.

Effective Modern Marketing

Two Southport staff members attended an Effective Modern Marketing luncheon with Terry O'Reilly, Host of Under the Influence. The master storyteller shared lessons and experiences from his many years in the marketing world, how culture is shaped by marketing, and left attendants with tips and tricks for navigating the marketing world.

Southport Training

Employees took part in WHMIS and customer service training and learned about hazards in the workplace, avoiding them, and reporting them. All employees are now WHMIS certified. Customer service training will provide employees with a new way to track and resolve customer concerns, ensuring Southport is providing the best customer service possible.



Southport Participates in Aerospace Engagement Day

On Tuesday, January 22, several Southport Directors and Management attended the Aerospace Industries Association of Canada (AIAC) Vision 2025 aerospace engagement day in Winnipeg. During the Leaders of Industry Luncheon, government officials and educators began mapping a course for the future of aerospace in Canada. Former Deputy Prime Minister and Quebec Premier Jean Charest was in attendance.

Manitoba currently employs over 4,400 people in the aerospace industry, and Canada's aerospace sector contributed nearly \$25 billion to the national economy in 2017 alone, making it a vital industry to the economy.

Photo: (left to right) MB Chamber CEO, Chuck Davidson, MP of Portage/Lisgar, Candice Bergen, Southport CEO, Peggy May, Winnipeg Airport Authority CEO, Barry Rempel

Upcoming Events

Bowl for Kids Sake March 1 & 3

Join Big Brothers Big Sisters of Portage at Southport Bowl to bowl for kids sake. Register a team and bowl for an hour or make a donation. Contact BBBS Portage to register: 204.857.4397

Manitoba Precision Agriculture Workshop March 5

Join us for the third annual Manitoba Precision Agriculture Workshop on March 5th to learn about the latest in agricultural technology.

Home and Life Expo: March 15-16

Visit the Southport and Central Plains RecPlex table at Stride Place for a chance to win great prizes!

New Employee at Central Plains RecPlex

Colby Orchard recently started as a Customer Service Representative, Recreation at the Central Plains RecPlex in Southport.

Colby comes with nearly 10 years of experience in fitness facilities in a variety of different roles including serving as a Senior Lifeguard/Instructor at the Southport Pool in 2006 and serving as Manager of the RecPlex in 2016.

Welcome back to the team!



Connect with us!

Our Office:

25 Centenaire Drive,
Southport, MB R0H 1N1

Hours of Operation:

Monday to Friday: 8:30 AM - 4:30 PM

 204.428.6030 or 1.800.558.4680

 www.fb.me/southportairport

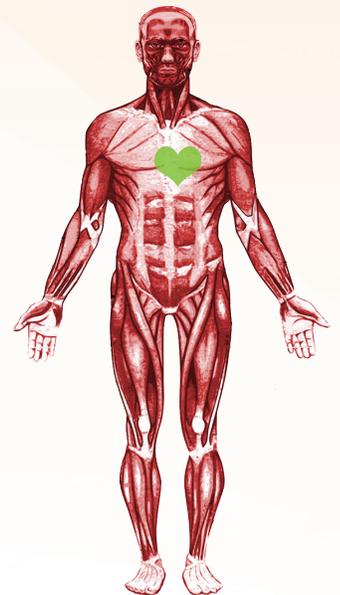
 www.twitter.com/southportmb

 www.southport.ca

 info@southport.ca

February Spotlight: Heart

The upcoming muscle of the month for February is the heart for heart month! It is a muscle that constitutes the main tissue of the walls of the heart. Also known as "cardiac muscle." The cardiac muscle works to keep your heart pumping through involuntary movements, or movements you can't control. It does this through specialized pacemaker cells. More information about the muscle of the month and exercises can be found on our website or on the posters in the workout area.



The Central Plains RecPlex helped you rock the new year with approximately 30 new memberships from January 5-18. Members received great prizes and discounts from the RecPlex. B.J. Fox was the lucky member to win his membership for free! Congratulations!



Member of the Month: Dean Sandney

One day Dean decided his life needed some changes, so he had his friend take him to the gym. Why the RecPlex? He says it has all necessary equipment, helpful staff, is always clean and tidy and has a great atmosphere. Congratulations, Dean!

If you have a nomination for a member of the month, please let us know by email, social media, or in person.

Central Plains
RecPlex

Brews + Bites

PIZZA • POPCORN • SNACKS • DRINKS

Come Grab a Bite

The new food kiosk is now open in the Central Plains RecPlex! Come enjoy a pizza while you bowl or enjoy a quick snack to refuel after your workout.

*Pizza and alcoholic beverages are currently only available downstairs in Southport Bowl.

Hours of Operation

DOWNSTAIRS: Mon. - Fri. 6pm - 10pm

Sat. 1pm - 10pm

Sun. 12pm - 5pm

UPSTAIRS: Mon. - Sat. 6:30am - 10pm

Sun. 9am - 8pm

Connect with us!

Our Location:

75 Centenaire Drive,
Southport, MB ROH 1N1

Hours of Operation:

Monday to Saturday: 5 AM - 10 PM
Sunday: 9 AM - 8 PM



204.428.6050 or 1.800.558.4680



www.fb.me/centralplainsrecplex



www.instagram.com/centralplainsrecplex



www.centralplainsrecplex.com



recreation@southport.ca